

# SONY®

## Service Bulletin

NO: HIF12-99-009

**SUBJECT: NO DISC LOADING**

**DATE: MAY 1999**

**MODEL (S): MDS-JE500/JE510/JE700**

**SYMPTOM:** No Disc Loading.

**CAUSE:** The "Retainer (Gear)" gets jammed as the "Gear (LA)" passes over the "Stopper" during loading.

**SOLUTION:** Replace the "Gear (LA)" (4-979-897-01) and the "Retainer (Gear)" (4-979-890-12) with the "Gear (LA) Assy" (X-4949-113-1).

FORMER		NEW	
DESCRIPTION	PART NUMBER	DESCRIPTION	PART NUMBER
Gear (LA)	4-979-897-01	Gear (LA) Assy	X-4949-113-1
Retainer (Gear)	4-979-890-12		

**Applicable Serial Numbers:** All

Sony of Canada Ltd.

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NATIONAL LAB - CONSUMER SERVICE

AU04797  
AU97024